IQS International



VISION

The preferred African provider of INSPECTION and QUALITY SERVICES

MISSION

Provide qualified resources, training and value adding solutions to our customers

VALUES

PRIDE

Professional Recognition Integrity Disciplined Empowerment

- ➤ The development of personnel to be the best in their **P**rofessional capacity
- ➤ Recognition and reward for the efforts of those that make a positive contribution to the growth of the company
- Uphold the Integrity of the company at all times
- Provide Disciplined Quality Services
- Equitable empowerment of our resources to execute their duties responsibly

QUALITY POLICY STATEMENT

The IQS management team is committed to using and further developing the IQS Quality Management System as a key tool to run all operations safely and profitably.

IQS commitment includes the requirements for:

ISO/IEC 17020 Type A, SANS 10227, requirements of the Regulator, PER, SANS 347 and SANAS R & TR documentation.

IQS will undertake all our activities in a highly responsible, professional and competent manner and strive to continuously improve performance towards an ultimate objective of zero incidents, process failures or complaints together with maximum cost effectiveness and efficiency, guided by practical statements, actions and initiatives, defined as follows:

- 1. To ensure a safe and secure working environment for all stakeholders.
- 2. To meet our obligations to our customers and to enhance them where appropriate.
- 3. IQS will invest in the systems, training, infrastructure and equipment necessary to run our business safely and professionally.
- 4. IQS will assess personnel training needs on an annual basis to ensure we develop employees to be the best people and to continually improve their skills and performance.
- **5.** Strict compliance is required to supporting policies, which focus on drugs, alcohol, smoking, security, mobile phones, health, safety and environmental legislation.
- **6.** IQS Quality Management System will be regularly reviewed for suitability, adequacy and effectiveness.
- 7. A lesson learnt culture will be entrenched into our organization.
- **8.** As an Accredited Inspection Authority, IQS will follow South African and internationally recognized standards, methodologies and procedures.
- To identify and communicate risks and minimize exposure to any safety, health or environmental hazards in the workplace.
- **10.** IQS services shall be conducted with impartiality and shall not allow commercial, financial or other pressures to compromise impartiality.

Managing Director
Alan Stothard

12/07/2021

Date